

# Mortgage Free Australia Refund Form

Please read carefully before shipping your goods

## Terms and Conditions

If you are dissatisfied with a physical product purchased from us (either through the Mortgage Free Australia web site or mail order department) for any reason, you may return it to us, in its original condition within 30 days of shipment, for a full refund – *less postage and handling.*

Please note that refunds cannot be issued for: items that are not directly purchased with a credit card, cheque or money order from us (Mortgage Free Australia), items purchased from any of our resellers, returned more than 30 days after shipping, are in an unsaleable condition, or a missing any of their contents.

**Important Instructions:** You must complete and include this Refund Form with your product(s) when you send them back to us. It is important that you provide this information so that we can affect your refund promptly.

*Phone orders:* If you made your purchase through our phone order line, then in the Receipt Number please insert the date you made the call, as it will be on our records.

*Cheque / Money Orders:* If your purchase was made by posting a cheque / money order to our PO Box, then in the Receipt Number please insert your Cheque Number and the Name on the cheque.

**Please return to: Mortgage Free Australia, PO Box 270, Maylands WA 6931**

If you have further questions, please contact: [orders@mortgagefreeaustralia.com](mailto:orders@mortgagefreeaustralia.com)

Receipt Number & Date		
Product(s) purchased & date		
Quantity		
Product(s) being returned		
Reason for return		
Surname		
First name		
Street address		
Suburb		
State		
Post Code		
Telephone		signed
Email		